

Assembly instructions



National Declarations of Performance



Assembly instructions and the National Declaration of Performance are available at perfectdoor.pl

A paper version is available from the manufacturer upon request.



WARRANTY CARD

DOOR LEAVES AND FRAMES

Before starting the assembly, please read the warranty conditions and assembly instructions.

**NOTES: THE PRODUCT CONTAINS WOOD-BASED MATERIALS
- PROTECT AGAINST MOISTURE AND DAMPNES!**

 perfectdoor.pl

 serwis@perfectdoor.pl

 533-322-335

Congratulations on your purchase!

Congratulations on your choice and thank you for your trust.

Your choice means a great deal to us.

§ 1. Warranty Coverage

- 1) The manufacturer of the products is PerfectDoor Sp. z o.o., located at ul. Fabryczna 1, 27-415 Kunów. Hereinafter referred to as the "Guarantor", who provides a warranty for a period of 24 months from the date of purchase, as confirmed by the receipt or invoice.
- 2) The warranty covers products manufactured by the Guarantor but does not apply to used items, products other than first grade, or display products.
- 3) The PerfectDoor product warranty is valid within the territory of the Republic of Poland.
- 4) The Guarantor's liability for product defects shall not exceed the purchase price of the product. The warranty does not, under any circumstances, cover additional costs such as transport, installation, or similar expenses.
- 5) The Guarantor will arrange for the delivery of the products under complaint to the retailer.
- 6) Liability under the warranty covers only defects in materials and workmanship that arise from causes inherent in the product at the time of delivery to the purchaser.
- 7) Product defects must be reported immediately, and no later than 7 days after their discovery.
- 8) The Guarantor will determine how to address the complaint within 14 working days.
- 9) The defect will be rectified within 90 days from the date the complaint is acknowledged. The deadline may be extended due to the purchaser's delays, periodic production interruptions, holidays, or disruptions beyond the Guarantor's control.
- 10) The warranty does not exclude, limit, or suspend the purchaser's rights under the provisions concerning non-conformity of goods with the contract.
- 11) By purchasing the product and accepting the warranty card, you agree to the terms of the warranty.
- 12) Modular wings, panel wings, and frames are based on the specifications detailed in the National Technical Assessment ITB-KOT-2020/1268 for PerfectDoor internal swing and sliding doors. Other PerfectDoor products are based on the data specified in the standard PN-EN 14351-2. Details are provided in the National Declaration of Performance (NDP).

§ 2. Conditions for Handling Complaints

- 1) Complaints must be submitted in writing to the point of purchase.
- 2) The basis for processing a complaint includes photo documentation that must feature: the packaging, the entire product, the issue complained of, the label. In cases of discrepancies regarding dimensions or holes, a completed measurement sheet must be provided. If necessary, the Guarantor may request additional photos.
- 3) If defects caused by transport are discovered, a damage report, including the carrier's signature, must be drawn up and attached to the claim file.
- 4) Overt defects (defects visible from a distance of no less than 1.5 metres and assessed with the unaided eye under diffused light) must be reported immediately upon acceptance of the product.
- 5) Commencing the installation of a product with an obvious defect—particularly the installation of accessories, fittings, or the shortening of the product—will result in the forfeiture of warranty rights.
- 6) The warranty lapses in the following cases:
 - damage resulting from incorrect installation or use
 - improper transport or storage,
 - damage caused by sticking the product with adhesive tape, paint, plaster, foam, etc.,
 - constructional changes that do not comply with the assembly instructions
 - poor protection against external influences (moisture, UV radiation),
 - installation in unheated rooms.
- 7) The warranty does not cover:
 - mechanical damage not occurring during production
 - damage to the lock caused by incorrectly installed fittings
 - incorrect adjustment,
 - differences in shades due to production technology or the reproduction of natural wood structures
 - damage caused by fortuitous events or natural disasters

§ 3. Operation and Maintenance

- 1) The products are designed for use in interior environments. The temperature difference between separated rooms should not exceed 5°C, and humidity should be below 50%.
- 2) Products should be transported, stored, and operated in dry, ventilated, sunny, and moisture-free

conditions (humidity below 50%) with a minimum temperature of 10°C.

- 3) Products must be placed only in vertical or horizontal positions; other placements are forbidden.
- 4) Doors should be opened using the handle, knob, or hilt, with clean and dry hands. Gripping other parts of the product may cause wear and tear.
- 5) It is forbidden to slam doors or hang heavy, wet, sticky, or potentially damaging items on them. Products must not be exposed to water or other liquids.
- 6) Clean dirt with a slightly damp, soft cloth. The Guarantor is not liable for damage caused by the use of commercially available cleaning chemicals.
- 7) Products should be maintained at least once a year by adjusting the hinges and lubricating the locks and hinges with agents specifically intended for this purpose.

§ 4. General Assembly Rules

The product must be checked for quantity and quality before installation, paying attention to colour, direction, dimensions, and flatness.

- 1) Dimensional deviations in rebate clearances and rebate gaps should be within +2 mm to -1 mm.
- 2) Deviations from the overall flatness of the door leaf should not exceed 4 mm.
- 3) Installation should be performed by a qualified team in accordance with construction standards and health and safety regulations.
- 4) Installation can commence only after other renovation and construction work (e.g., plastering, painting, wallpapering, floor laying) has been completed.
- 5) The door leaf should be mounted on a door frame that ensures the correct functional and performance characteristics.
- 6) In rooms where the floor will be wet-washed, the bottom edge of the frame should be protected with silicone.
- 7) Product packaging (e.g., polystyrene, cardboard boxes) should be handled carefully during disposal and stored until installation is complete.
- 8) The manufacturer's label should remain on the product and not be removed.
- 9) Verify that the dimensions of the wall opening correspond to the manufacturer's recommendations.
- 10) Ensure that the door opening is aligned both vertically and horizontally. The diagonals of the installed door leaf (from the top left corner of the frame to the bottom right corner, and vice versa) should be equal. The sash should not experience any external pressure.

- 11) Any gaps between the sash and the frame must be adjusted using the hinges and catch plate on the lock side, ensuring that the sash closes flush with the frame.
- 12) An open door should not close by itself, and a closed door should not show any play when the handle is moved.
- 13) Fittings are not included with the Product and must be ordered separately.
- 14) The choice of the appropriate door type should consider the building's technical requirements, in accordance with applicable standards and regulations: Development and Technology Announcement of 15 April 2022 regarding the consolidated text of the Regulation of the Minister of Infrastructure on the technical conditions to be met by buildings and their location (Journal of Laws of the Republic of Poland, Warsaw, 9 June 2022, Poz. 1225). Doors for bathrooms, washrooms, and separate toilets must open outward from the room, be at least 0.8 m wide and 2 m high at the frame, as per § 75 (2), and have openings at the bottom with a total cross-section of no less than 0.022 m² for air inflow. Note that door leaves with factory-installed ventilation sleeves, as well as certain models with ventilation undercuts, do not meet these criteria.

Attention!

Permissible structural changes that do not void the guarantee include the option to shorten the sash by a maximum of 30 mm.

Wing and jamb direction



